



## Industrial I/O Subsystems Products 3 Year Statement of Warranty

Analog Devices Inc. warrants that the Industrial I/O Subsystems products (All 3BXX, 5BXX, 6BXX, 7BXX Series modules and backplanes) furnished under this Agreement will be free from material defects for a period of three years from the date of shipment. (All accessory products will be warranted for a period of one year from the date of shipment.) The Customer shall provide notice to Analog Devices of such defect within one week after the Customer's discovery of such defect. The sole obligation and liability of Analog Devices under this warranty shall be to repair or replace, at its option, without cost to the Customer, the product or part which is so defective and as to which such notice is given.

Upon request by Analog Devices, the product or part claimed to be defective shall immediately be returned at the Customer's expense to Analog Devices. Replaced or repaired products will be shipped to the Customer at the expense of Analog Devices.

There shall be no warranty or liability for any products or parts which have been subject to misuse, accident, negligence, failure of electric power or modification by the Customer without Analog Devices' approval. Final determination of warranty eligibility shall be made by Analog Devices. If a warranty claim is considered invalid for any reason, the Customer will be charged for services performed and expenses incurred by Analog Devices in handling and shipping the returned item.

As to replacement parts supplied or repairs made during the original warranty period, the warranty period of replacement or repaired part shall terminate with the termination of the warranty period with respect to the original product or part.

THE FOREGOING WARRANTY CONSTITUTES ANALOG DEVICES' SOLE LIABILITY AND THE CUSTOMER'S SOLE REMEDY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES AND REMEDIES. EXCEPT AS THUS PROVIDED, ANALOG DEVICES DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

### **MATERIAL RETURN AUTHORIZATION**

Any request for warranty claim as described above must be made to the company or distributor from whom the product was purchased. Within the U.S. this can be either [Analog Devices](#) in Norwood, Massachusetts (1-800-426-2564), or [eRathsburg](#) in Novi, Michigan (1-248-615-4441), or if purchased outside of the U.S. contact ANALOG DEVICES' authorized [International Distributors](#). Customers may not return any products for any reason without prior written authorization and issuance of an Analog Devices Material Return Authorization (MRA) number. Please provide the following information at the time of request for return:

- Model number(s).
- Specific Manufacturing Date Code(s) and Serial Number(s).
- Description of defect(s).
- Name, address, telephone/Fax number of individual returning product.
- Original Purchase Order Number(s).

\* A complete address and telephone listing of ANALOG DEVICES' International Distributors for IOS products is available on the Internet at <http://www.analog.com/salesdir/continent.asp>