

Keysight Technologies Extended Support Life Services

Receive Keysight Technologies, Inc. expert service for select products beyond the end-of-support date

Fast, professional service ensures your instrument functions like new and meets evolving standards for its remaining life

- Enjoy the assurance of repair coverage on select models for one to three years beyond the end-of-support (EOS) date
- Continue to use your current equipment while you explore new solutions
- Get equipment repaired right the first time, with fast turnaround that minimizes downtime
- Benefit from our commitment to your success throughout the entire life of your product

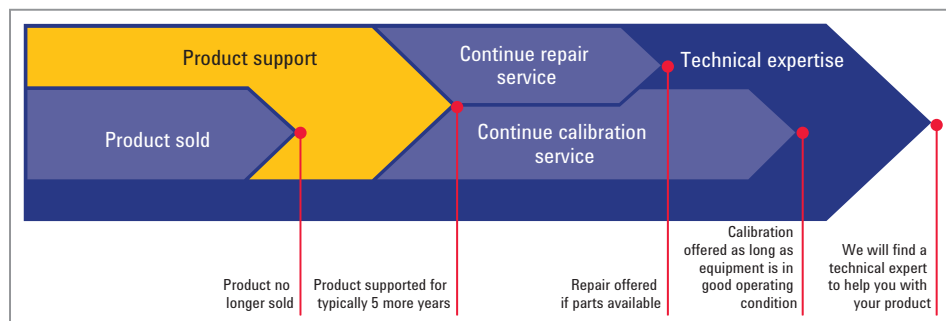
Shared expertise keeps your cost of ownership low

- Receive priority access to replacement parts that may not be available for per-incident repairs
- Rely on the OEM's unmatched technical and service knowledge to solve problems after your equipment's EOS date
- Extend the return on your investment past EOS
- Benefit from continued service enabled by Keysight's world-class parts-level planning, training materials and document archives

Measurement confidence comes from equipment still operating at its peak

- Maintain your equipment in good operating condition after EOS
- Calibrate your unit beyond the EOS date as long as the unit is in good working condition and the tests can be performed
- Continue to benefit from the work of Keysight metrologists who guide standards boards and develop the calculations used in our calibration procedures





Order Options

Part number	Benefit
R-51B-505	Return-to-Keysight Repair Agreement
R-51C-505	On-site Repair Agreement (next-day response)

Service Description

Extended Support Life (ESL) Agreements

- Provides an additional one to three years of repair coverage past the EOS date
- Uses replacement parts stored and managed separately from standard parts inventories
- Available on select models, including:
 - 8510C network analyzer systems (including sources and test sets, and both on-site and return-to-Agilent support)
 - 8753ES/ET network analyzer family
 - E5515B wireless communication test set
 - DSO8xxxxB Infiniium Oscilloscopes
 - Other instruments continually added

Normal Policy for Keysight Instruments beyond EOS

- The five-year support period begins when the equipment is discontinued and ends on the EOS date.
- Calibrations are typically available for many years past the EOS date, if the equipment is in good working condition and tests can be performed.
- Per-incident repairs may be available after the EOS date on a time-and-materials basis, if the replacement part is in stock.

End-of-Support (EOS) Dates

To determine the end-of-support date for your product, visit www.keysight.com/find/EOS

Infoline Web Services

Manage your equipment more effectively with instant access to in-depth product and service information, such as warranty status, service history, calibration certificates and test data, plus online transaction capability, such as service requests, status tracking and more.

www.keysight.com/find/service

Order Information

Contact a Keysight sales representative at www.keysight.com/find/assist

Three-Year Warranty

www.keysight.com/find/ThreeYearWarranty

Keysight's commitment to superior product quality and lower total cost of ownership. The only test and measurement company with three-year warranty standard on all instruments, worldwide.



Keysight Assurance Plans

www.keysight.com/find/AssurancePlans

Up to five years of protection and no budgetary surprises to ensure your instruments are operating to specification so you can rely on accurate measurements.

