# Keysight Technologies

# Network Monitoring Content Intercept Manager

Enabling Lawful Intercept agencies to keep pace with evolving cellular networks

	Data Sheet

CIM is a flexible tool allowing precise and secure lawful interception in both tactical and sustained deployments



# Overview

Intercept agencies face the extreme challenge of maintaining effective operations in a constantly changing telecommunications technology landscape.

In mobile communications GSM remains the dominant technology with approximately 66% of the world's mobile subscribers. The vast majority of GSM network operators have evolved their networks by introducing UMTS, HSPA and LTE access. While GSM is the dominant technology CDMA remains an important technology and with the advent of LTE CDMA operators at last have a route to high speed data services. As of Fall 2013 there are 406 telecoms operators in 123 countries who have committed to commercial LTE network deployments or are engaged on trials, technology testing or studies, with 213 commercial networks live around the world. These networks are delivering services to over 63 million subscribers around the globe. Keysight Technologies, Inc. has evolved with the networks and is in a position to ensure that those with the legal right to monitor communications can maintain effective operations in the new and legacy domains.

Content Intercept Manager (CIM) is part of Keysight's powerful portfolio of Network Monitoring solutions targeted at the global security and safety market. CIM allows personnel to quickly and easily intercept cellular communications based upon pre-defined and legal targeting information. The solution is based upon high density passive probes and is totally independent of the telecoms network elements. It handles a high volume of call intercepts and supports many complex combination of call filters. Configuration and operation has been designed to be fast, flexible and productive, with automatic discovery of all relvant control and user plane information plus an easy-to-use graphical interface for creating, viewing and editing points of interest.

### Keysight expertize

In common with all Network Monitoring solutions, CIM is totally independent of the network equipment vendor and does not interact with network equipment. It leverages Keysight's proven skills and expertise in wireless test to provide tightly-specified intelligence information, cost-effectively, reliably and efficiently. It can be scaled as required for use in passive, single or multi-point access applications.

### Tageting key technologies

In order to be effective CIM must be able to support a wide range of cellular technologies and the key links/interfaces within them as follows:

Cellular technology	Key link/interface
GSM (voice/SMS/Fax)	Abis (uplink and downlink only or both)
GSM (voice/SMS/Fax)	A-interface
UMTS (voice/SMS/Fax)	IuCS
GSM/UMTS (data)	GPRS Gn
CDMA (voice/SMS/Fax)	A1
LTE (data)	S1, S6a

# Easy targeting, usage and system set-up

The CIM solution reconstructs and records voice, SMS (text), Fax, DTMF (inband tones) and mobile data from cellular networks. It can handle a large volume of points of interest — potentially 5000 per system — and supports many complex call filtering scenarios including the actual telephone number (MSISDN), the network number for the subscriber (IMSI), the identity number for the mobile station (IMEI) or calling and called numbers. These filters may be prioritized and updated dynamically.

Cellular networks constantly change their configuration parameters in real-time. CIM automatically discovers the required control and user plane parameters from cellular networks, which means that users need little or no prior network knowledge. Operating the system is also

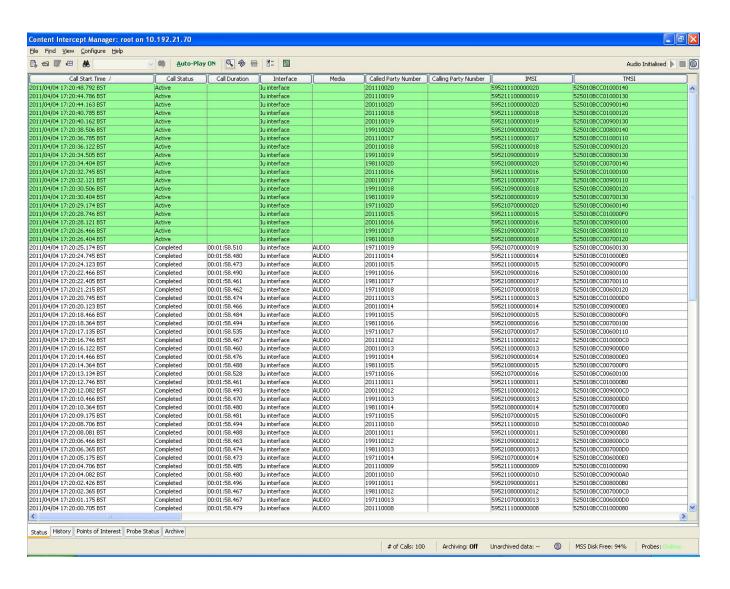
easy and intuitive. A simple graphical user interface helps to visualize the data captured, update and track details of suspects and reprioritize them. Filters for handsets or numbers of interest can be quickly created and dynamically edited, allowing voice communications, SMS and mobile data to be monitored in real time or stored for later analysis. Users listening to calls in real time can be alerted by the system when calls with higher priority start and are given the option to switch between them.

The CIM user interface runs on a standard PC/Laptop and up to ten users may use the system simultaneously. The product scales from tactical point solutions to solutions covering an entire cellular network.

# Real time status screen view UMTS

Real time view and audio playback of active voice and SMS communications

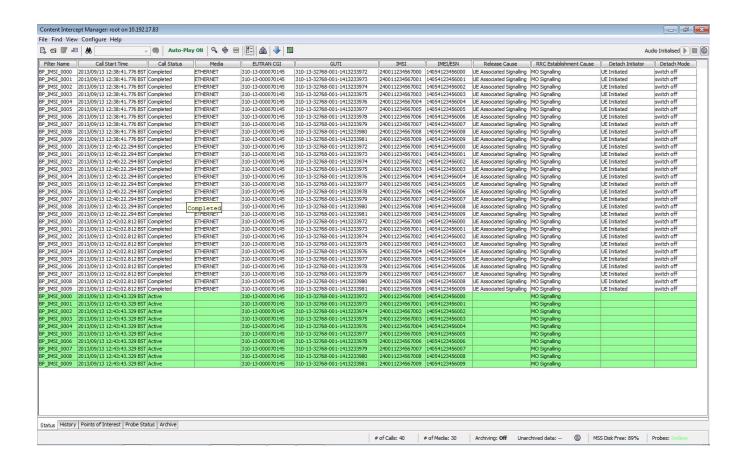
- Listen to target calls in real-time
- Decoded SMS displayed in native language
- Users can guickly and easily customize the screen to show the data most pertinent to their needs
- In addition to providing call view and audio playback in real-time all calls matching target criteria are stored for later analysis and play-back



## Real time status screen view UMTS

Real time view illustrating some of the additional fields available when monitoring LTE networks

- Capture data sessions in real time
- View/filter LTE Global Unique Temporary id
- View EUTRAN CGI (Cell id)
- Detach mode, how did the session terminate?



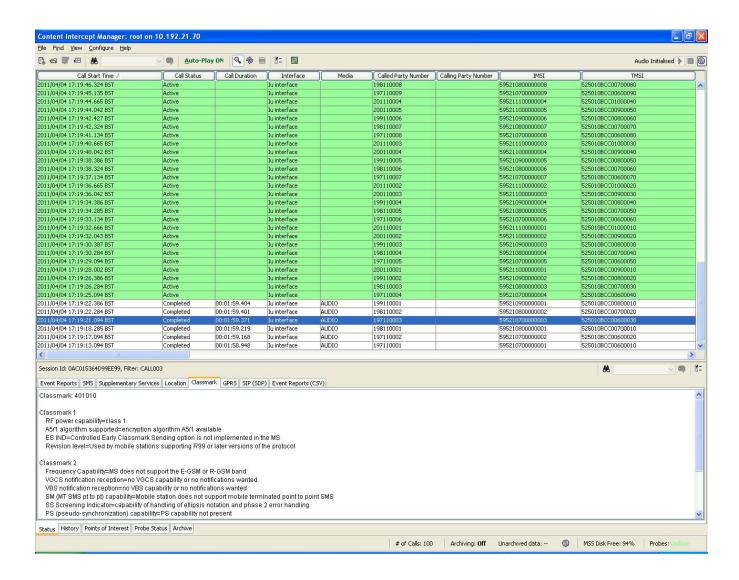
## Detailed view screen

Drill down on selected call of interest:

- Examine individual events for each phase of a selected call in detail
- View more esoteric fields of interest (e.g. Mobile Station classmark) to gain greater insight into your targets behaviour (point of interest groups may choose handsets with specific capabilities)

# Multi-level security access procedures

Access to CIM is controlled via rigorous protocols and procedures, so that only authorized users are able to set up targets or view the data generated by CIM. Usernames and password authentications are required whenever users log on to the system. Additional restrictions can be imposed by setting up user permissions that restrict the viewing of certain points of interest to a subset of users. Encypted VPN data communication methods are supported.



# Content Intercept Manager Platform

Content Intercept Manager consists of:

### Metadata/Voice Acquisition Platform

Probes extract data from the appropriate cellular network interfaces. The probes are able to automatically discover all required network data and run IMSI/TMSI mapping so that the system can constantly track and update the allocation of a TMSI for a particular IMSI within a cellular network.

The probe then needs to discover the relationship between the path ID in the signaling and the channels carrying the AMR encoded voice in order to capture and reconstruct both sides of the conversation. Probes are remotely accessible and controllable, allowing extended operation and data forwarding to the Media Server or an external storage and analysis platform. The data format is compatible with legacy database systems and can be readily integrated with many existing solutions.

### Media Server System

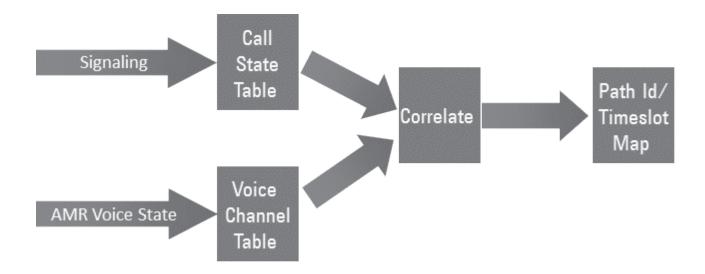
The Media Server System handles the storage of user and control plane files for user-defined targets.

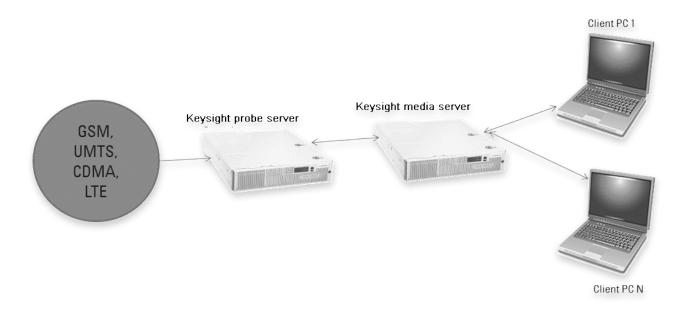
As soon as a user creates a new target, the Media Server immediately requests the probe to capture the call or SMS from the network links. It records this data and updates the status and details of all monitored calls in real time, correlating call data from multiple probes if necessary. It consolidates all the information associated with a call into a single call record, converting the data into a format that is easy to understand and use:

- Voice is extracted and converted to 2-channel .WAV files (one channel for each direction). Active voice calls can be played live on the user interface
- SMS data is extracted and decoded for user viewing
- In band DTMF tone analysis and decoding on voice calls is provided
- Supplementary services (call forwarding, call waiting, three way calling etc) are identified, captured and dispayed
- User data capture for PCAP decoding

The user interface displays the current call status for all calls matching filtered POIs.

Up to ten users can connect to the Media Server System simultaneously. Besides examining calls matching monitored POI filters in real time, they can easily retrieve and view the history of all calls of interest. Defining new tagets or editing existing is fast and easy.







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