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# Why do I get an error whenever I try to create an installation disk set from a downloaded file for my ESA or EMC analyzer?

There could be a few different reasons for getting the following error when you try to create an installation disk set from a downloaded file for either ESA or EMC firmware, measurement personalities, or limit lines / transducer factors.



The possible causes and solutions for this error could be:

Possible Causes for Error	
Cause	Solution
Floppy drive was "Hot Swapped"	Re-boot computer with drive connected
Floppy Drive is connected via USB	Use a different computer with a non-USB drive
No floppy drive	Install a floppy drive or use a different computer that has one
Floppy drive or controller has a hardware failure	Fix the hardware problem or use a different computer

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