

# Keysight Infoline Instrument Management

Manage equipment more effectively with access to detailed product and service information at the click of a mouse

## Do you need greater control over your company's test & measurement assets?

- Visibility into equipment status and location across your entire organization
- Reduced service turnaround time and maximum instrument uptime
- Improved tracking of service costs to maintain your budget

## How can comprehensive and readily accessible information on equipment, usage and service help you better manage instruments?

- Provides confidence that all your instruments meet quality standards
- Maximizes instrument and service value
- Ensures instruments are returned to their end-users as soon as possible.

## What results can you achieve with Infoline Instrument Management?

- Improve value obtained from instruments, services and vendors
- Pass audits with confidence
- Lower total cost of ownership for equipment across your organization



## Infoline Instrument Management helps you take control of asset management.

- Access complete service and transaction records for your Keysight and non-Keysight equipment around the world
- Track instruments and service providers with built-in tools and reports
- Streamline resolution of out-of-tolerance cases and store audit-ready records
- Increase your productivity with 24/7 access to a single data-base for broad and detailed asset information
- Cut costs with a cloud-based application that eliminates server, software, installation and maintenance

# Keysight Infoline Instrument Management

## Service Description

### Get complete, accurate service records and customized views of your entire portfolio:

- Define views and permissions based on job function and sort assets by location, owner, equipment type and calibration status
- Access Keysight instrument and service records automatically
- Easily integrate other vendors' instrument and service records

### Expertly manage out-of-tolerance cases:

- Create and manage OOT case investigation workflows
- Support efficient audits with comprehensive OOT records that allow detailed searches

### Maximize the value from instruments and services:

#### Get the most from each instrument with easy access to helpful product and service information:

- Instantly retrieve manuals, service notes, app notes, FAQs and updates
- Provide user-defined alerts for product service notifications and revisions

#### Anticipate and plan technology refresh:

- Receive alerts as instruments approach end of support
- Get model-specific trade-in notifications and suggested upgrades and replacements

#### Identify and resolve critical issues:

- Use customizable dashboards to drill down to instrument-level service, asset and business process detail
- Produce overview reports to manage service provider performance and budgets

### Increase productivity:

- Manage multiple service providers with a single source for all information
- Allow users direct access to information for their Keysight models, including service requirements, to improve contingency planning and free coordinator time
- Give coordinators quick access and reporting capability for warranty information and service pricing
- Accelerate inventory tracking using handheld devices to scan barcodes
- Retrieve instrument records quickly, from inventory overviews down to individual asset details
- Access data from any Web-enabled device, anytime, anywhere

### Drive down IT costs:

- Combine all service information in a single database
- Rely on a secure cloud application and avoid the cost of customer-hosted server, software, installation and maintenance

### Available Languages

- English, Simplified Chinese, Traditional Chinese, French, German, Korean, Japanese, Spanish, Russian, Italian, Portuguese

Discuss your asset management challenges with Keysight and learn how Infoline IM can help. Request more information at

[www.keysight.com/find/IMRequestForm](http://www.keysight.com/find/IMRequestForm)  
or call your Keysight service representative for a demo.

## Keysight Services

[www.keysight.com/find/KeysightServices](http://www.keysight.com/find/KeysightServices)

Flexible service solutions to minimize downtime and reduce the lifetime cost of ownership

## Expert Assistance

[www.keysight.com/find/Assist](http://www.keysight.com/find/Assist)

View Keysight global service locations and local contacts



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