

## **Certificate of Conformance**

Measurements International certifies that the requirements contained in the Customers Purchase Order and that the test equipment used in manufacturing, testing and/or servicing is in accordance to Measurements International's Quality Assurance Manual. All tests and equipment are calibrated against standards periodically certified and ultimately traceable to the National Research Council of Canada in accordance to the requirements of ANSI/NCSL Z540-1-1994

The instrument(s) listed conform to the published specifications applicable at the time of manufacture.

Product Description: Low Thermal Matrix Scanner

Model: 4220A

Otv: 1

Serial Number: 1103958

Customer PO: 17002

Sales Order: 2200

Certified By: M Secous
Date: Nov. 30, 2017

Title: Quality Manager

## **Warranty Statement**

Warranty: Measurements International (MI) warrants this product free from defects in material and workmanship under normal use and service for a period as stated in our current product catalog from the date of shipment. This warranty extends to the original purchaser and shall not apply to any product, in MI's sole opinion, that has been subject to misuse, alteration, abuse or abnormal conditions of operation or handling. Software is warranted to operate in accordance with its programmed instructions on appropriate MI products. It is not warranted to be error free. MI assumes NO risk for in-transit damage.

To exercise this warranty the purchaser must call or write MI for authorization. The purchaser is responsible for paying all return shipping and insurance costs to MI while MI will pay the shipping and insurance costs back to the purchaser.

For service or assistance, please contact MI at:

Measurements International

PO Box 2359 118 Commerce Dr.

Prescott, Ontario KOE 1TO

Canada

Ph. 613-925-5934, Fx. 613-925-1195

Email: micanada@mintl.com

THE FOREGOING WARRANTY IS PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR MERCHANTABILITY, OR FITNESS FOR ANY PARTICULAR PURPOSE OR USE. MI SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR LOSS WHETHER IN CONTACT, TORT OR OTHERWISE.

Calibration/Manufacturing Quality Audits: If any customer requests an audit of our facilities regarding verification of compliance to applicable standards, the audits must be included as part of the original purchase agreement. MI may at its discretion, change the amount of time MI personnel spend on an audit even if the audit was part of the original purchase agreement. The audits must be scheduled with MI 30 days in advance. Audits may not last more than one half-day maximum. Any audit requiring more than one half day must be approved by MI and may result in a \$1,000.00US/day fee depending on the nature of the audit.

**Specifications:** MI reserves the right to modify, change or improve any or all specifications without notice. All products will conform to specifications published or quoted in writing at the time of order. Verbal specifications are not guaranteed regardless of who quoted them. Products modified or otherwise customized at customer request are not warranted for conformance to performance specifications published for non-modified standard units.

**Shipping:** All published prices are FOB Prescott, Ontario, Canada. MI will use the carrier specified by the customer; however, the customer is responsible for the insurance. If requested, MI will prepay and add shipping and insurance costs to the invoice. Two or three day air express is recommended on all shipments. MI does not warranty products against damage during transit. MI will not ship by boat.