

# Security Guide

## Keysight E3640A - E3645A DC Power Supplies

### Memory information and procedures

Product: E3640A, E3641A, E3642A, E3643A, E3644A, and E3645A

Date: 4 October 2018

#### NOTE

For serial numbers below MY53176001, refer to [Memory Information for Serial Numbers below MY53176001](#).

For serial numbers MY53176001 and above, refer to [Memory Information for Serial Numbers MY53176001 and above](#).

Memory Information for Serial Numbers below MY53176001

<b>Memory Type:</b> ROM (Digital Board)	<b>Memory Size:</b> 2 Mbits
<b>Memory Function:</b> Digital microcontroller execution code storage	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> N
<b>Memory Erase Processes:</b> Not applicable, contains no application-specific information.	

<b>Memory Type:</b> RAM (Digital Board)	<b>Memory Size:</b> 256 kbit
<b>Memory Function:</b> Digital microcontroller temporary execution data	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> Y
<b>Memory Erase Processes:</b> On power cycle.	

<b>Memory Type:</b> ROM (Digital Board)	<b>Memory Size:</b> 4 kbit
<b>Memory Function:</b> Product model, versions, calibration data, calibration count, memory-store data, IO configuration, register configuration and states, calibration secure state, calibration secure code, and calibration message	
<b>User Modifiable (Y/N):</b> Y	<b>Volatile (Y/N):</b> N
<b>Memory Erase Processes:</b> Same as the <a href="#">memory erase processes</a> for serial numbers MY53176001 and above.	

Memory Information for Serial Numbers MY53176001 and above

<b>Memory Type:</b> ROM (Main board)	<b>Memory Size:</b> 126 kByte
<b>Memory Function:</b> Main board microcontroller execution code storage	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> N
<b>Memory Erase Processes:</b> Not applicable, contains no application-specific information.	

<b>Memory Type:</b> RAM (Main board)	<b>Memory Size:</b> 16 kByte
<b>Memory Function:</b> Main board microcontroller temporary execution data	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> Y
<b>Memory Erase Processes:</b> On power cycle	

<b>Memory Type:</b> ROM (Front panel)	<b>Memory Size:</b> 16 kByte
<b>Memory Function:</b> Front panel microcontroller execution code storage	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> N
<b>Memory Erase Processes:</b> Not applicable, contains no application-specific information.	

<b>Memory Type:</b> RAM (Front panel)	<b>Memory Size:</b> 4 kByte
<b>Memory Function:</b> Front panel microcontroller temporary execution data	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> Y
<b>Memory Erase Processes:</b> On power cycle	

<b>Memory Type:</b> ROM (IO controller)	<b>Memory Size:</b> 12 kByte
<b>Memory Function:</b> IO controller microcontroller execution code storage	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> N
<b>Memory Erase Processes:</b> Not applicable, contains no application-specific information.	

<b>Memory Type:</b> RAM (IO controller)	<b>Memory Size:</b> 256 Byte
<b>Memory Function:</b> IO controller microcontroller temporary execution data	
<b>User Modifiable (Y/N):</b> N	<b>Volatile (Y/N):</b> Y
<b>Memory Erase Processes:</b> On power cycle	

<b>Memory Type:</b> Data Flash (Main board)	<b>Memory Size:</b> 2 kByte
<b>Memory Function:</b> Product model, versions, calibration data, calibration count, memory-store data, IO configuration, register configuration and states, calibration secure state, calibration secure code, and calibration message	
<b>User Modifiable (Y/N):</b> Y	<b>Volatile (Y/N):</b> N

**Memory Erase Processes:** Product model, versions, calibration data, calibration count contains no application-specific information. Memory-stored data, IO configuration, register configuration and states, calibration secure state, calibration secure code, calibration message are user-saved data. See below for memory erase processes.

### Memory-stored data

NOTE: Make sure the instrument is not in the calibration mode.

On the front panel:

1. Press **STORE > NAME STATE > 1: XXXXXX > 1:STATE1 > DONE/NO CHANGE.**
2. Press **STORE > NAME STATE > 2: XXXXXX > 2:STATE2 > DONE/NO CHANGE.**
3. Press **STORE > NAME STATE > 3: XXXXXX > 3:STATE3 > DONE/NO CHANGE.**
4. Press **STORE > NAME STATE > 4: XXXXXX > 4:STATE4 > DONE/NO CHANGE.**
5. Press **STORE > NAME STATE > 5: XXXXXX > 5:STATE5 > DONE/NO CHANGE.**
6. Power cycle the unit.
7. Press **STORE > STORE STATE > 1: STATE1 > DONE.**
8. Press **STORE > STORE STATE > 2: STATE2 > DONE.**
9. Press **STORE > STORE STATE > 3: STATE3 > DONE.**
10. Press **STORE > STORE STATE > 4: STATE4 > DONE.**
11. Press **STORE > STORE STATE > 5: STATE5 > DONE.**

From the remote interface, send the following command in sequence:

1. MEMory:STATe:NAME 1, "STATE1"
2. MEMory:STATe:NAME 2, "STATE2"
3. MEMory:STATe:NAME 3, "STATE3"
4. MEMory:STATe:NAME 4, "STATE4"
5. MEMory:STATe:NAME 5, "STATE5"
6. \*RST
7. \*SAV 1
8. \*SAV 2
9. \*SAV 3
10. \*SAV 4
11. \*SAV 5

### IO configuration

On the front panel:

1. Press **I/O Config > RS-232 > 9600 BAUD > NONE 8 BITS > CHANGE SAVED/NO CHANGE.**
2. Press **I/O Config > GPIB / 488 > ADDR 05 > SAVED/NO CHANGE.**

### Register configuration and state

From the remote interface, send \*PSC 1, then power cycle the unit.

### Calibration secure state, calibration secure code and calibration message

From the remote interface, send the following command in sequence:

- CALibration:SECure:STATe OFF, <code>  
NOTE: <code> refers to "003640" for model E3640A, "003641" for model E3641A, "003642" for model E3642A, "003643" for model E3643A, "003644" for model E3644A, and "003645" for model E3645A. Applicable only if user has not changed the model number from the default value.
- CALibration:SECure:CODE <new code>  
NOTE: <new\_code> must be "003640" for model E3640A, "003641" for model E3641A, "003642" for model E3642A, "003643" for model E3643A, "003644" for model E3644A, and "003645" for model E3645A.
- CALibration:STRing ""  
NOTE: This resets the calibration message to an empty string.
- CALibration:SECure:STATe ON, <code>  
NOTE: <code> must be "003640" for model E3640A, "003641" for model E3641A, "003642" for model E3642A, "003643" for model E3643A, "003644" for model E3644A, and "003645" for model E3645A.

Select one of the following:

- Sanitization process is documented above
- Sanitization process could be available with engineering resources
- Sanitization process is not possible (i.e. sanitize the product by destruction)

This information is subject to change without notice.

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